

CLAIMS

1. A method for matching a customer and a Provider, comprising the steps of:
 - a) generating a database containing data relevant to the Provider;
 - b) updating said database so as to keep said data on the Provider up-to-date;
 - c) when a call is received from a customer, identifying the requirements of the customer;
 - d) identifying the nature of the request of the customer for a Provider;
 - e) searching said database for a Provider who fits best the requirements of the customer; and
 - f) when such best fit Provider is found, generating a voice and/or data communication between said customer and said provider.
2. A method according to claim 1, wherein the requirements of the customer include his geographic location.
3. A method according to claim 1 or 2, wherein the data relevant to the Provider kept in the data base are selected from among availability status, geographical location and scheduled jobs.

1. The first part of the document is a list of references. The references are listed in two columns. The first column contains references 1 through 10, and the second column contains references 11 through 20. The references are as follows:
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| 1. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 11. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 2. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 12. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 3. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 13. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 4. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 14. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 5. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 15. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 6. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 16. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 7. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 17. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 8. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 18. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 9. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 19. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |
| 10. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. | 20. J. H. Van Veen, "Acoustic beamforming: A review of the state of the art," <i>IEEE Transactions on Signal Processing</i> , vol. 40, no. 5, pp. 1413-1442, 1992. |

12. A method according to any one of claims 1 to 7 and 10, wherein the Provider uses a regular telephone line.
13. A method according to any one of claims 1 to 11, wherein the customer is in motion.
14. A method according to any one of claims 1 to 12, wherein the Provider is in motion.
15. A method according to any one of claims 1 to 11 and 13, wherein the customer is static.
16. A method according to any one of claims 1 to 12 and 14, wherein the Provider is static.
17. A method according to any one of claims 1 to 15, wherein the Provider is selected from among food providers, house services providers, personal services providers, delivery services, and information providers.
18. A system for matching a customer and a Provider, comprising:
 - a) a database containing data relevant to the Provider;
 - b) communication lines and means for updating said database so as to keep said data on the Provider up-to-date;

[illegible]